

**KALPANA CHAWLA GOVERNMENT MEDICAL COLLEGE,
(KCGMC), KARNAL, HARYANA**

Dated: 12.05.2015

AMENDMENT NO. - IV

Project Name: - Tender for “Development of IT Infrastructure (HMIS, PACS, LAN, EMS, LMS & QMS) for Kalpana Chawla Govt. Medical College & Hospital, Karnal, Haryana”.

Tender No.:- HSCC/KCGMC/IT/2015/01, dated: 13.03.2015

This has reference to subject work, the following Amendment may be noted, which shall be treated as a part of the contract to be uploaded along with tender/ contract:

1) The Last date of submission & opening of bids has been extended as follows:

Last date to fill/upload the tender : upto **14:30 hrs. on 22.05.2015**
through e-Tendering

Date of Opening of bids : on **22.05.2015 at 15:00 hrs.**

- 2) The Validity of Bid Security / EMD in the form of Bank Guarantee (BG) will be considered from the revised date of bid submission i.e. **22.05.2015** as per terms & conditions in the tender document.
- 3) Amendments in Technical Specifications & BOQ (Volume IV & V):

S. No.	Reference	As per Tender Document	Amendments
1	Volume V Page 1 Sr. No. 2.0 Point No. 3	All the servers will be Active-Active cluster mode with latest configuration and technology as per the functional and technical requirements and completeness of the system (with minimum 3 years onsite comprehensive support) and as per Technical Specification mentioned at Annexure-G of Volume-V.	All the servers except database server will be Active-Active cluster mode with latest configuration and technology as per the functional and technical requirements and completeness of the system (with minimum 3 years onsite comprehensive support) and as per Technical Specification mentioned at Annexure-G of Volume- V. Database server will be configured as Active-Passive mode.
2	Volume IV Page 39, Sr. No. B of Hardware and Software requirements, Technical Requirements in Education management System	Server should be on High availability mode (Active- Active cluster mode) (One set of two servers)	Server should be on High availability mode (Active- Active cluster mode except Database Server). Database server will be configured as Active-Passive mode.
3	Volume IV Page 7, Clause No. XIV	XIV. Guaranteed Uptime	XIV. Guaranteed Uptime

		<p>Maintenance support shall ensure a guaranteed uptime of not less than 98%, which shall be calculated as follows:</p> <p>On all 24x7 hrs x 365 days a year, the network shall be up and running. It is assumed that KCGMC hospital will be working, 24 hrs round the clock for 365 days in a year and hence the total up time works out to 365 x 24= 8760 hour/annum. 2.0% downtime accordingly shall mean 175 hours in a year. However, the network shall be maintained in such a manner that on no occasion the network shall be down for more than 2 hours at a stretch and 20 hours in a calendar month. The same shall be construed as failure of maintenance support to rectify the system within the stipulated period and the penalty as indicated below shall be recovered, even though the total down time in the year up to that point of time/month/year may be less than the permissible downtime.</p>	<p>Maintenance support shall ensure a guaranteed uptime of not less than 98%, which shall be calculated as follows:</p> <p>On all 24x7 hrs x 365 days a year, the network shall be up and running. It is assumed that KCGMC hospital will be working, 24 hrs round the clock for 365 days in a year and hence the total up time works out to 365 x 24= 8760 hour/annum. 2.0% downtime accordingly shall mean 175 hours in a year. However, the network shall be maintained in such a manner that on no occasion the network shall be down for more than 8 hours at a stretch and 14 hours in a calendar month. The same shall be construed as failure of maintenance support to rectify the system within the stipulated period and the penalty as indicated below shall be recovered, even though the total down time in the year up to that point of time/month/year may be less than the permissible downtime.</p>
4	Volume IV Page 118, Sr. No. 12 Specification of Staff Station Reader in Annexure D	As option the staff station might connect to the library management system using their web based services. This requires an integration with Bibliotheca .	As option the staff station might connect to the library management system using their web based services. This requires an integration with Library Management System .
5	Volume IV Page 128, Sr. No. 19 Specification of Book Drop Station in Annexure D	Capable of issue and return of library books with RFID tags	Capable of return of library books with RFID tags
6	Volume IV Page 7 Scope of work clause no. XIII	The SI shall be ready to make further customization / any changes in the code as the need may arise from time to time during the above said period, without any extra financial cost.	Post project sign-off, during 3 years maintenance support, service provider/SI shall do customization in application as per the requirements of the client without any extra cost. Scope of customization would be mutually agreed between client & service provider/SI.

All other terms & Conditions of the Tender shall remain unchanged.

Prospective bidders are advised to regularly scan through HSCC e-tender portal <http://www.tenderwizard.com/HSCC> as corrigendum/amendments etc., if any, will be notified on this portal only and separate advertisement will not be made for this.

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Deputy General Manager (System),
HSCC (India) Ltd.
For & on Behalf of DGMER, Panchkula